

ZANKAR KHARADI

IT PROJECT MANAGER - Project Planning, Agile Project Delivery & Process Management

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SKILLS

- **Agile Delivery & Frameworks:** Agile Scrum, Kanban, SAFe, Waterfall, Sprint, Hybrid Delivery Models.
- **Project Management Tools:** Jira, Confluence, Trello, Asana, Smartsheet, SharePoint, MS Project, MS Suite
- **Software Delivery & SDLC:** SDLC, CI/CD Pipelines, System API Integration, Microservices Architecture
- **Cloud & Platforms:** AWS Fundamentals, SaaS Platforms, Cloud Deployment Models, Linux Environments
- **Project Planning & Governance:** Schedule Management, Resource & Budget Tracking, Risk Registers
- **Data Management & Reporting:** Data Migration, ETL Processes, Database Integration, Automation Tools

WORK EXPERIENCE

Project Delivery Manager

Durva Digital Solutions

August 2024 - Present

India (Remote)

- Directed delivery of 5 digital transformation initiatives, including workflow automation, system integrations, and operational process digitization, improving operational efficiency for client organizations by 18%.
- Collaborated with cross-functional teams of 12 developers, UI designers, QA engineers, and business analysts to execute sprint plans and achieve milestone completion across 4 concurrent technology projects.
- Implemented structured sprint reviews, delivery governance checkpoints, release planning cycles, and backlog refinement sessions, reducing delivery delays by nearly 15% across software initiatives.

Project Manager

Durva Digital Solutions

February 2023 - July 2024

India (Remote)

- Managed execution of 8 client technology initiatives including ERP deployment, CRM integrations, and web infrastructure upgrades, improving digital lead generation for businesses by approximately 20%.
- Led project planning, backlog prioritization, sprint tracking, and Jira workflow administration for teams of 10 engineers, ensuring milestone adherence across 6 active software engagements.
- Facilitated requirement alignment sessions with stakeholders using BRD documentation, technical specifications, and backlog grooming practices, reducing scope clarification cycles by nearly 12%.

Project Manager

Codilar Technologies Pvt Ltd

October 2020 - September 2022

India

- Delivered 6 enterprise eCommerce and platform modernization projects through Agile Scrum and SAFe practices, incorporating sprint ceremonies and structured backlog governance.
- Directed sprint execution, Jira backlog monitoring, and delivery tracking for distributed engineering teams of 18 developers, increasing sprint velocity by approximately 16%.
- Managed SIT validation cycles, UAT execution, release management activities, and deployment readiness processes across 4 production releases, lowering post-deployment defect reports by around 14%.

Team Lead Manager

Zestard Technologies Pvt Ltd

July 2018 - February 2020

India

- Supervised a development team of 9 engineers building eCommerce platforms across Shopify, Magento, WordPress, Laravel, and PHP backend systems spanning 12 client projects.
- Allocated development tasks, monitored sprint progress, tracked Jira tickets, and administered release schedules, improving project completion timelines by approximately 17%.
- Resolved complex technical delivery issues involving plugin conflicts, platform integrations, database queries, and deployment configurations during development cycles lasting 3 to 6 months.

Project Lead (Contractor)

CMARIX Technologies Pvt Ltd

February 2018 - May 2018

India

- Analyzed business requirements for 3 WordPress client implementations and documented functional specifications, technical architecture notes, and plugin integration requirements for development teams.
- Produced BRD and FRD documentation, solution architecture outlines, and technical workflow diagrams that shortened development clarification cycles by roughly 10%.
- Guided launch of a multi-store website featuring custom store locator functionality, location APIs, and inventory modules deployed across 5 geographic regions.

Senior Software Engineer (Contractor)

Brainwire Infotech Pvt Ltd

March 2017 - June 2017

India

- Engineered SQL-backed eCommerce modules supporting catalog management, order processing systems, payment workflows, and inventory synchronization across 2 enterprise retail platforms.
- Maintained deployment pipelines within UNIX-based server environments and managed release preparation, environment configuration, and staging deployments for 3 production releases.
- Diagnosed API latency issues, database query inefficiencies, and application performance bottlenecks that improved system response time by nearly 12%.

Software Engineer

Design N Buy Pvt Ltd

October 2014 - November 2016

India

- Customized nearly 60% of backend functionality for a SaaS product supporting online merchandise customization, canvas editing modules, and product design workflows.
- Migrated websites and databases across 6 technology platforms including WordPress, Laravel, Symfony, Shopify, Magento, and CodeIgniter frameworks.
- Resolved system integration issues, API connectivity errors, and database synchronization challenges across 15 client implementations.

Software Engineer

Capacity Web Solution Pvt Ltd

June 2013 - August 2014

India

- Maintained and enhanced backend modules for a SaaS customization platform used by 20 online retail stores with advanced product configuration capabilities.
- Executed migration of databases, CMS websites, and backend applications across 4 development frameworks to strengthen scalability and maintainability.
- Partnered with development teams, QA testers, and deployment engineers throughout release cycles lasting 2 to 4 months.

Web Developer

Dev-Republic India

November 2012 - April 2013

India

- Built an online job portal featuring custom modules for job postings, candidate applications, user authentication, and resume database management supporting approximately 500 users.
- Developed the Digital Academy website incorporating article publishing systems, forum discussion modules, and membership functionality used by more than 200 active members.
- Delivered post-launch maintenance, bug resolution, database updates, and technical troubleshooting within 48 hours for newly deployed web applications.

EDUCATION

Bachelor of Information Technology

L.J Institute of Engineering and Technology, Ahmedabad, India

August 2009 - May 2012

Diploma in Information Technology

Government Polytechnic for Girls, Ahmedabad, India

August 2006 - June 2009

CERTIFICATIONS & ACCOMPLISHMENTS

- **Project Management Professional (PMP)** - Project Management Institute (PMI) February 2026
- **Professional Scrum Master I (PSM I)** - Scrum.org January 2024
- **AWS Cloud Bootcamp Certification** Thinkcloudy